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MATURITY CENTER

**fir**  
an der  
RWTH Aachen

**KEX.**  
Knowledge Exchange®



# Supply Chain Capability Assessment

## Webinar

# Agenda

- 1 Who we are**
- 2 Motivation**
- 3 Industry 4.0 Maturity Index**
- 4 Supply Chain Capability Assessment - Example**
- 5 Deriving Fields of Action**
- 6 Q&A Session**

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# Who we are



Experts in Supply Chain Management and Production Management at the RWTH Aachen Campus



End-to-end partner located at the RWTH Aachen campus supporting manufacturing companies in the development and implementation of tailor-made transformation strategies



Professional technology and market information provider founded 2012 as a spin-off of the Fraunhofer IPT



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# Agenda



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**1** Who we are

**2** Motivation

**3** Industry 4.0 Maturity Index

**4** Supply Chain Capability Assessment - Example

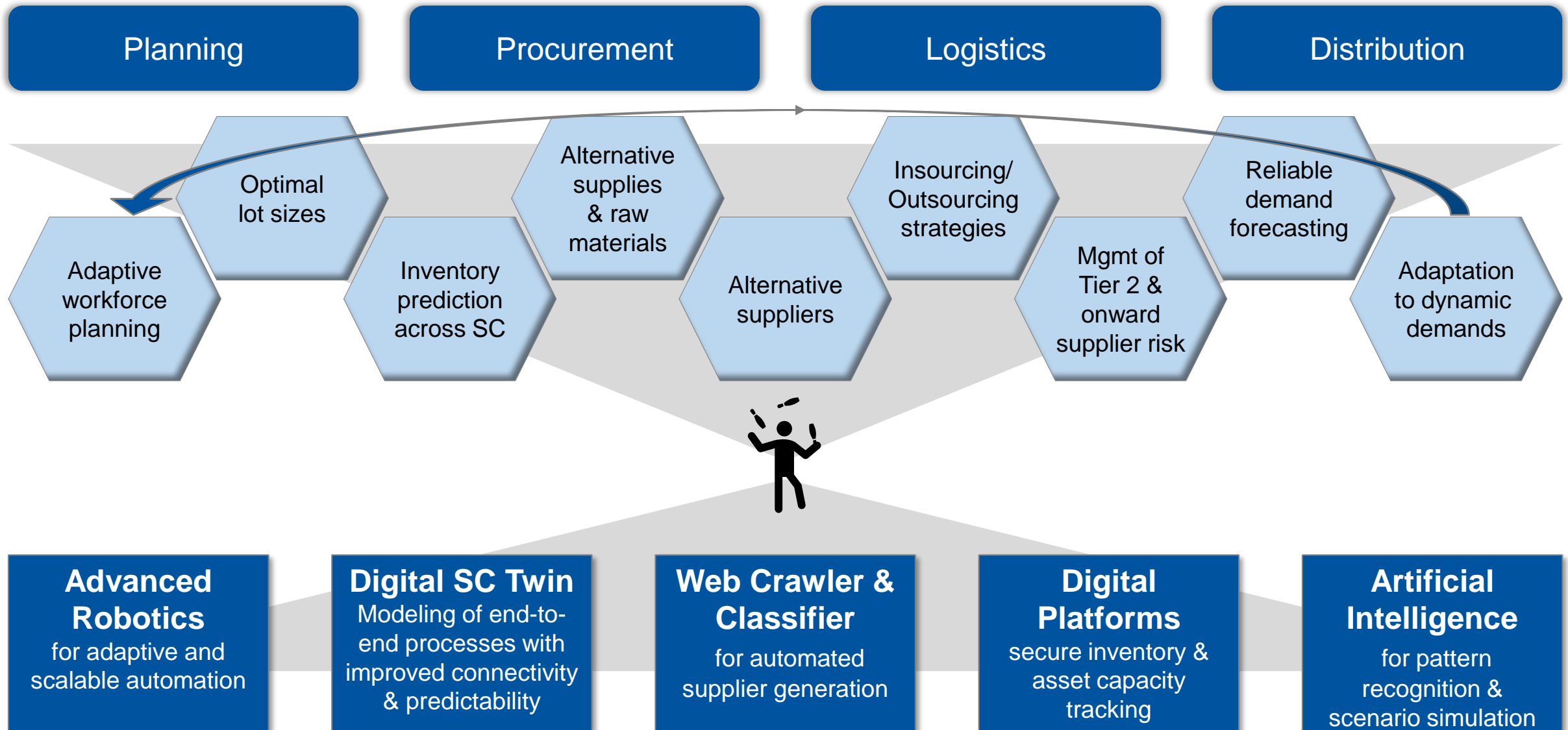
**5** Deriving Fields of Action

**6** Q&A Session

# Many challenges, even more solutions

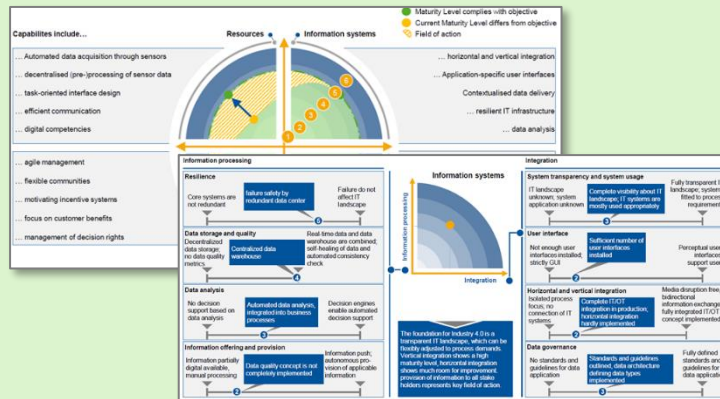


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## Status quo analysis

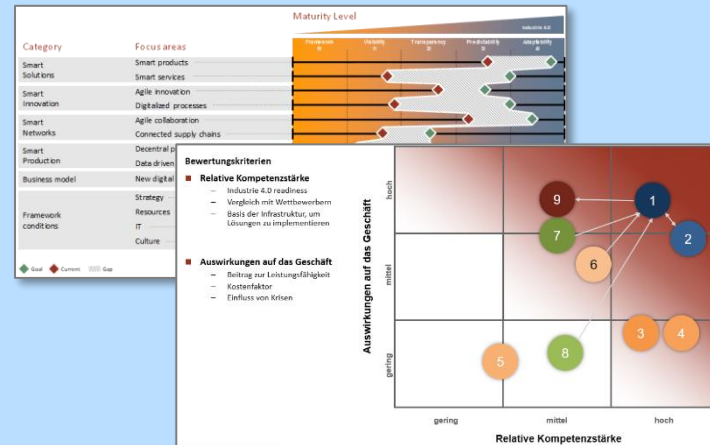


Find out your current status

&

Compare it to others

## Prioritization

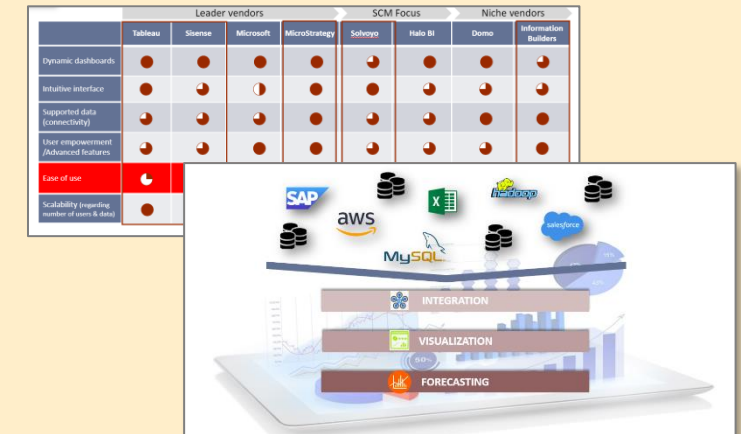


Define short-term goals

&

Define your long-term strategy

## Roadmap & pilot projects



Get inspiration from best practices

&

See what state of the art solution provider are offering

*„Companies that shifted - or even grew - R & D spending in the last crisis created more shareholder value“*

BCG article "Tomorrow's Innovation Leaders Are Made Today", 13th of April 2020  
(Research before and after the crisis in 2009)





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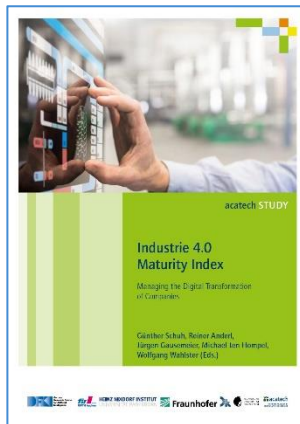
# The acatech I4.0 Maturity Index is a Management Framework that enables companies to shape their Industrie 4.0 initiative

Methodology

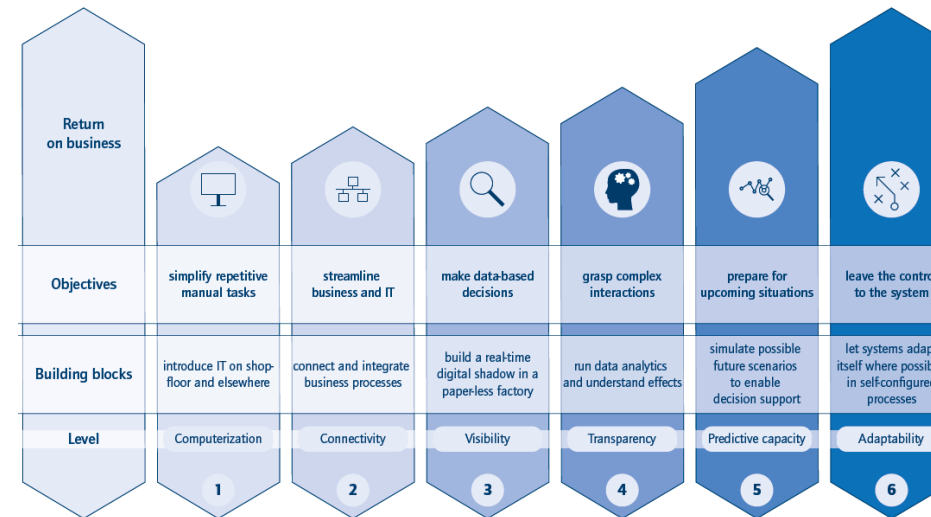
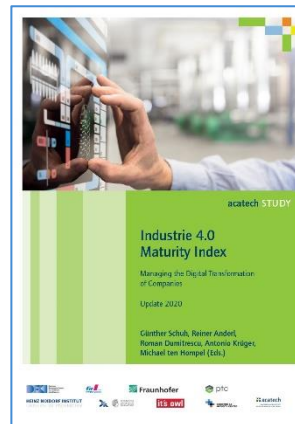
Industrie 4.0 Maturity Index

Application

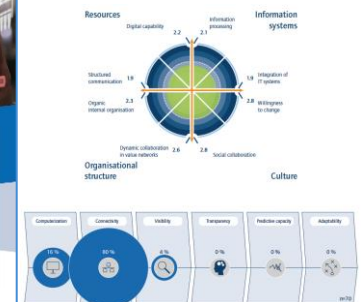
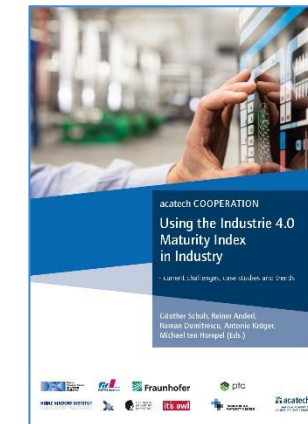
2017



2020



2020



acatech STUDY

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[i40mc.de](http://i40mc.de)



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NATIONAL ACADEMY OF  
SCIENCE AND ENGINEERING

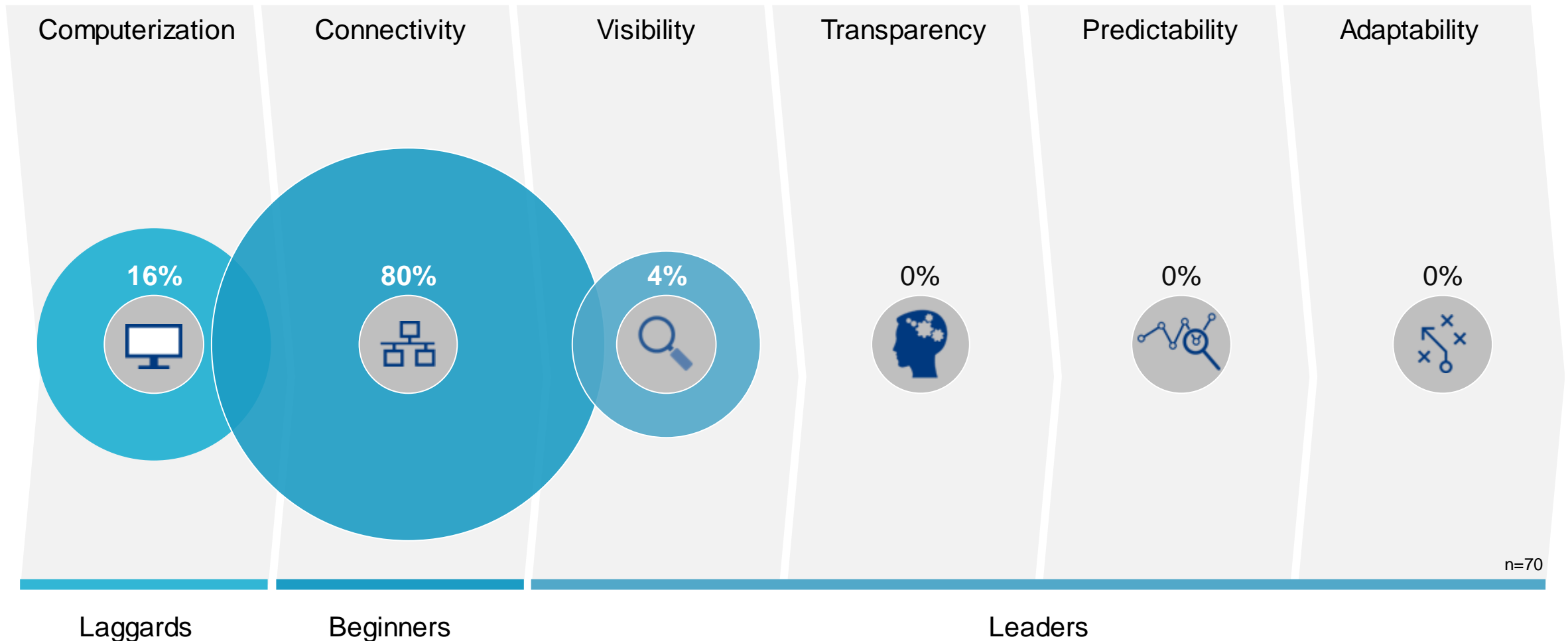
acatech COOPERATION

- Knowledge from 70 projects
- In-depth case studies
- Trends & next steps

# 80% of companies made first steps towards connecting machines, systems and people in real-time



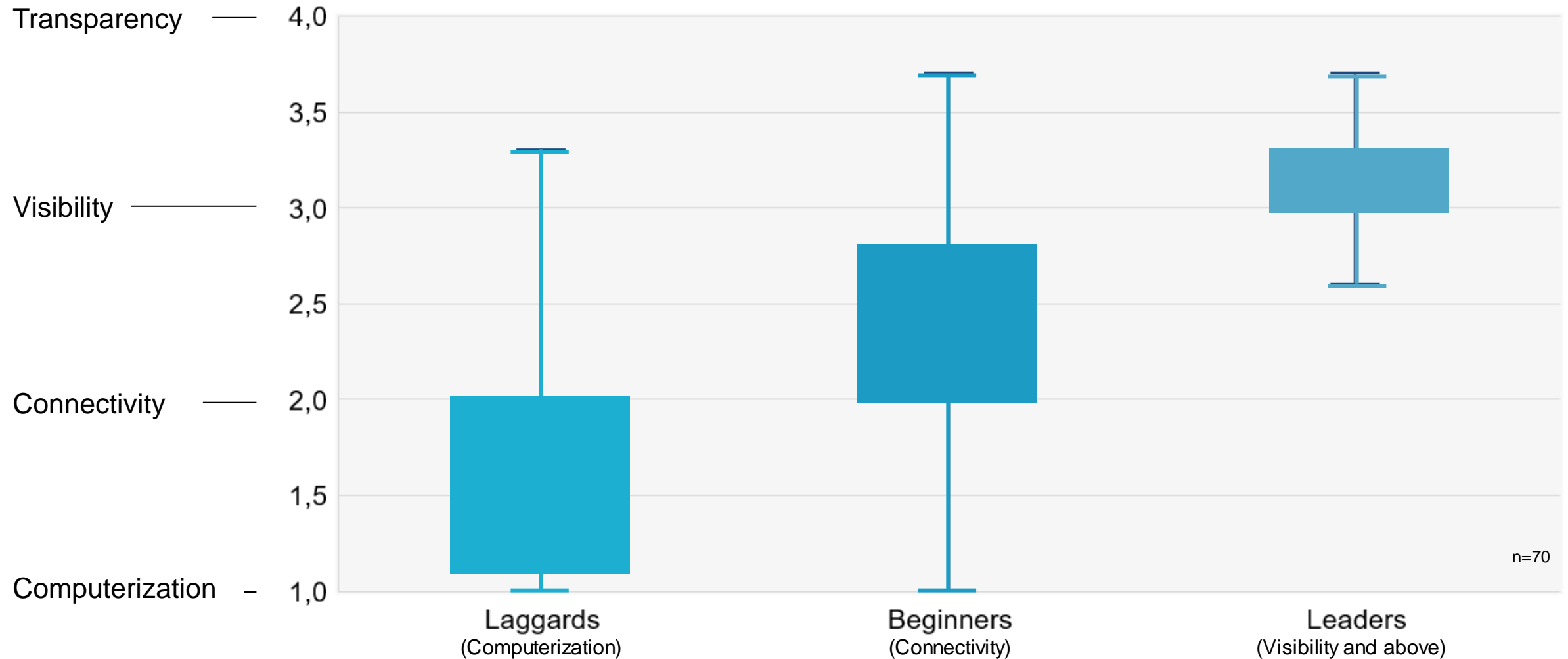
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# Leaders have developed all Industrie 4.0 capabilities to a high maturity level



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# Leveraging Industrie 4.0 at Scale

## A Case study with ZF Friedrichshafen AG



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- Set-up of a system house that coordinates all Industrie 4.0 activities across divisions in ZF's 220 plants worldwide.
- The Industrie 4.0 Maturity Index is used to develop tailored roadmaps for plants and to exploit synergies at high pace.

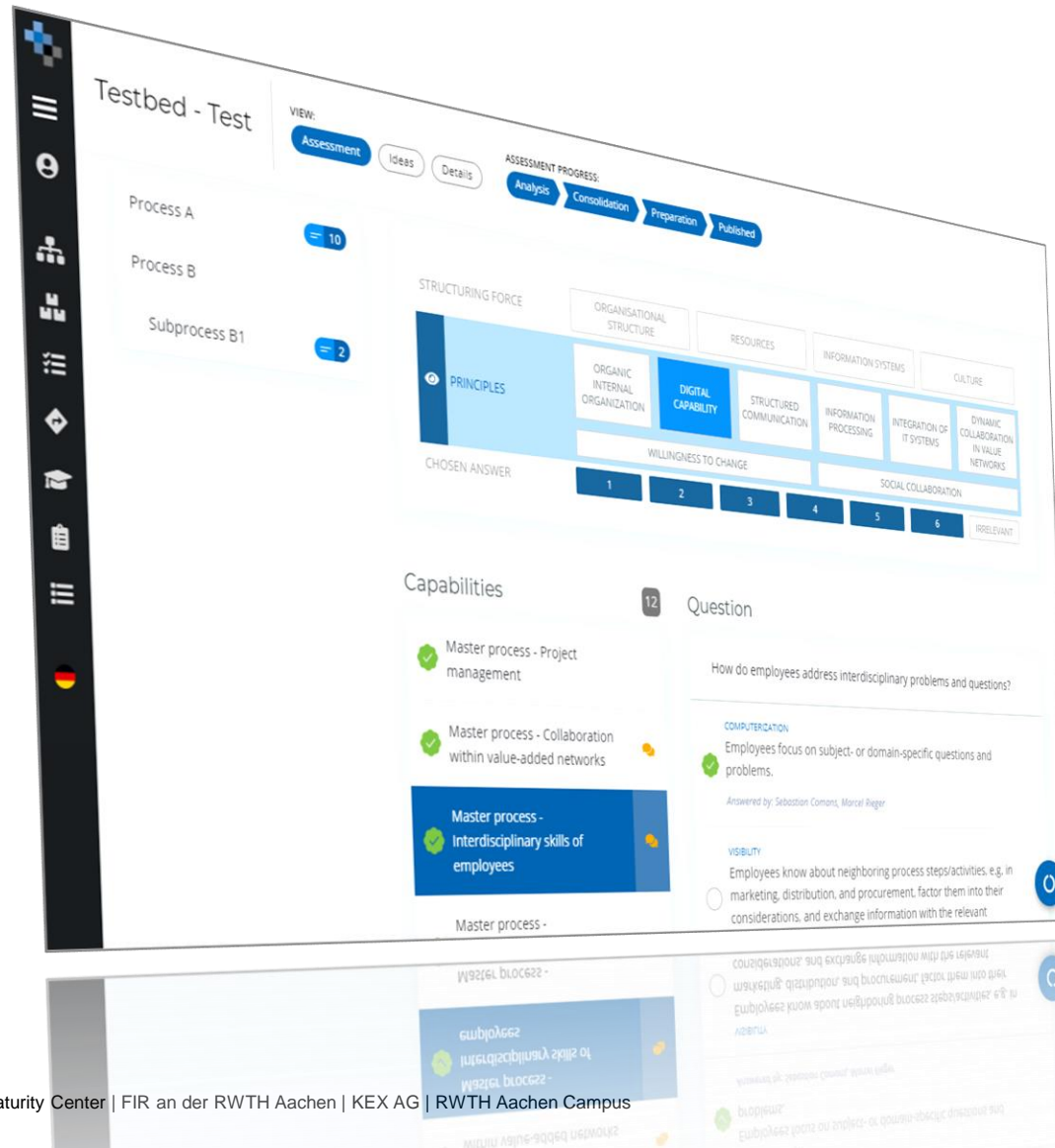




# Our online platform provides access to the latest questionnaire



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- Access up-to-date questionnaire in English and German
- Manage projects and assessments directly on the platform, assign specific choice of questions to assessment
- Assign team members to the different assessments
- All assessment data is gathered collectively
- Data are secured by user registration
- Safety precautions are held always state-of-the-art to prevent any damage

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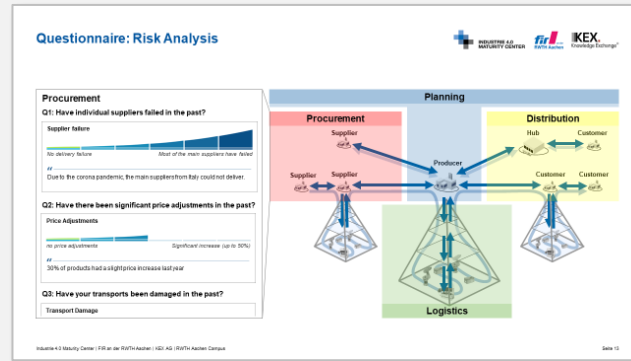
# Derive targeted measures and an individual roadmap to realize uncovered and hidden potentials

Using a risk analysis, weak points and potential uncertainties in the supply chain can be identified and highlighted.

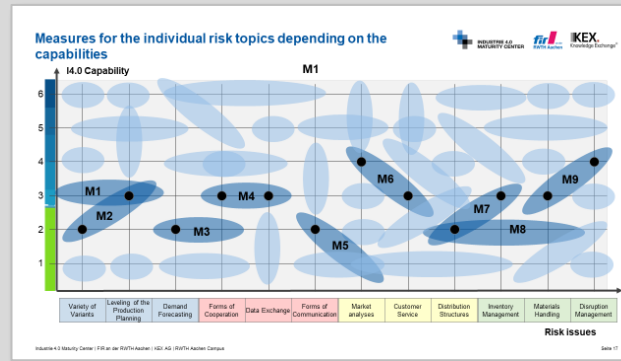
Based on the status quo and the risks, individualized measures can be derived, prioritized and arranged for individual requirements.

The I.40 capability query shows the status quo in an holistic manner. Both, gaps and potentials can be revealed.

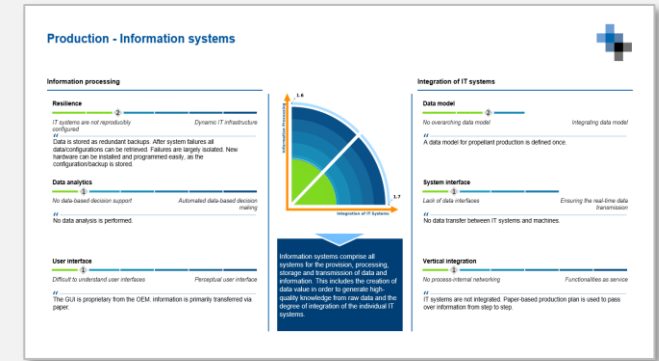
## Supply Chain Risks



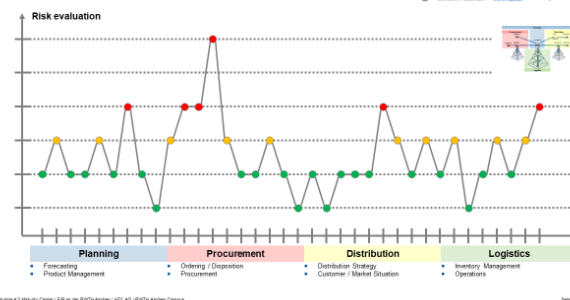
## Deriving Fields of Action



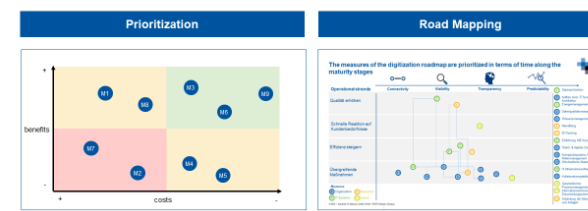
## I4.0 Capability Analysis



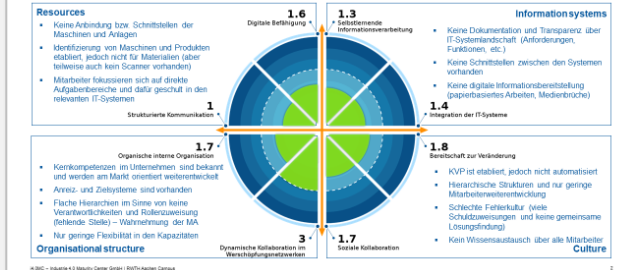
### Systematic risk assessment for the individual divisions



### Potential measures must then be prioritized and converted into a roadmap



### Overall Results




# The online tool kicks off with a prequestionnaire requesting pain points, activities and goals



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### Supply Chain Capability Assessment

- ✓ Procurement
- ✓ Distribution
- ✓ Planning
- ✓ Logistics

## On which data basis is the demand forecast calculated?

<input type="checkbox"/>	Own data for production planning	i
<input checked="" type="checkbox"/>	Delivery contingents of the customer	i ▾
<input type="checkbox"/>	Delivery call-offs of the customer	i
<input type="checkbox"/>	Delivery call-offs of the customer and market analyses	i
<input type="checkbox"/>	Point-of-sale data	i
<input type="checkbox"/>	Point of sale data including forecasts for with future special programs (e.g. promotion)	i

Next

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During the processing of the questions, our **experts support you with detailed explanations** of the questions, practical examples and experience of many projects.

# Company ABC GmbH needed to challenge demand forecasting



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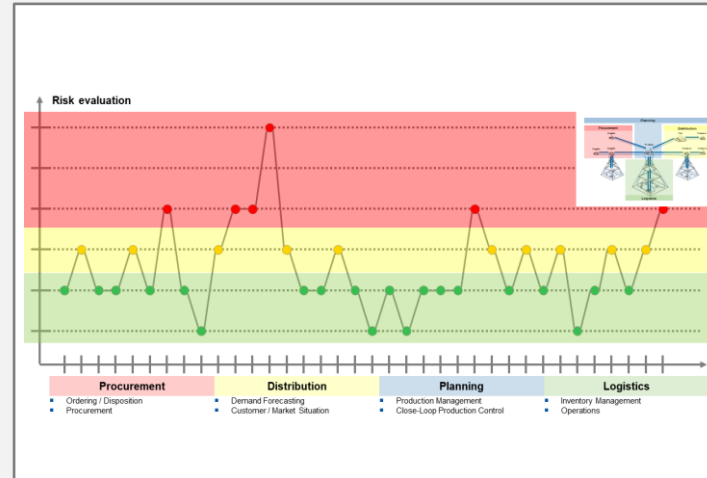
## Company ABC GmbH



### Profile:

- Manufacturing company
- < 1,000 employees
- € 580 million revenue

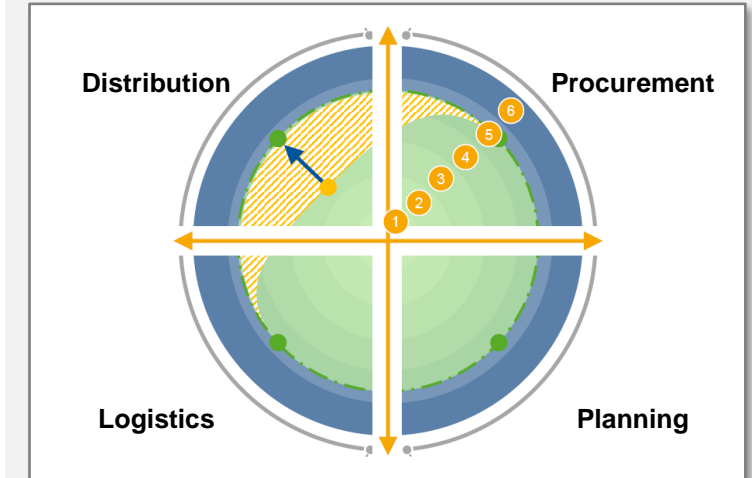
## Supply Chain Risks



### Main risks:

- Demand forecast (especially in disruptive times)
- Adaption of demand changes (long periods between updates)
- Focus on particular customers (strong dependencies)

## I4.0 Capability Analysis



### Results (extract)

- Decentralised IT systems and lack of AI-specific expertise, particularly in the area of "distribution" (level 1)
- Strong performance in "planning" (level 3) due to flexible automation with a good connectivity along the supply chain

▶ One of the main challenges is demand forecasting, which must be improved.



# Agenda



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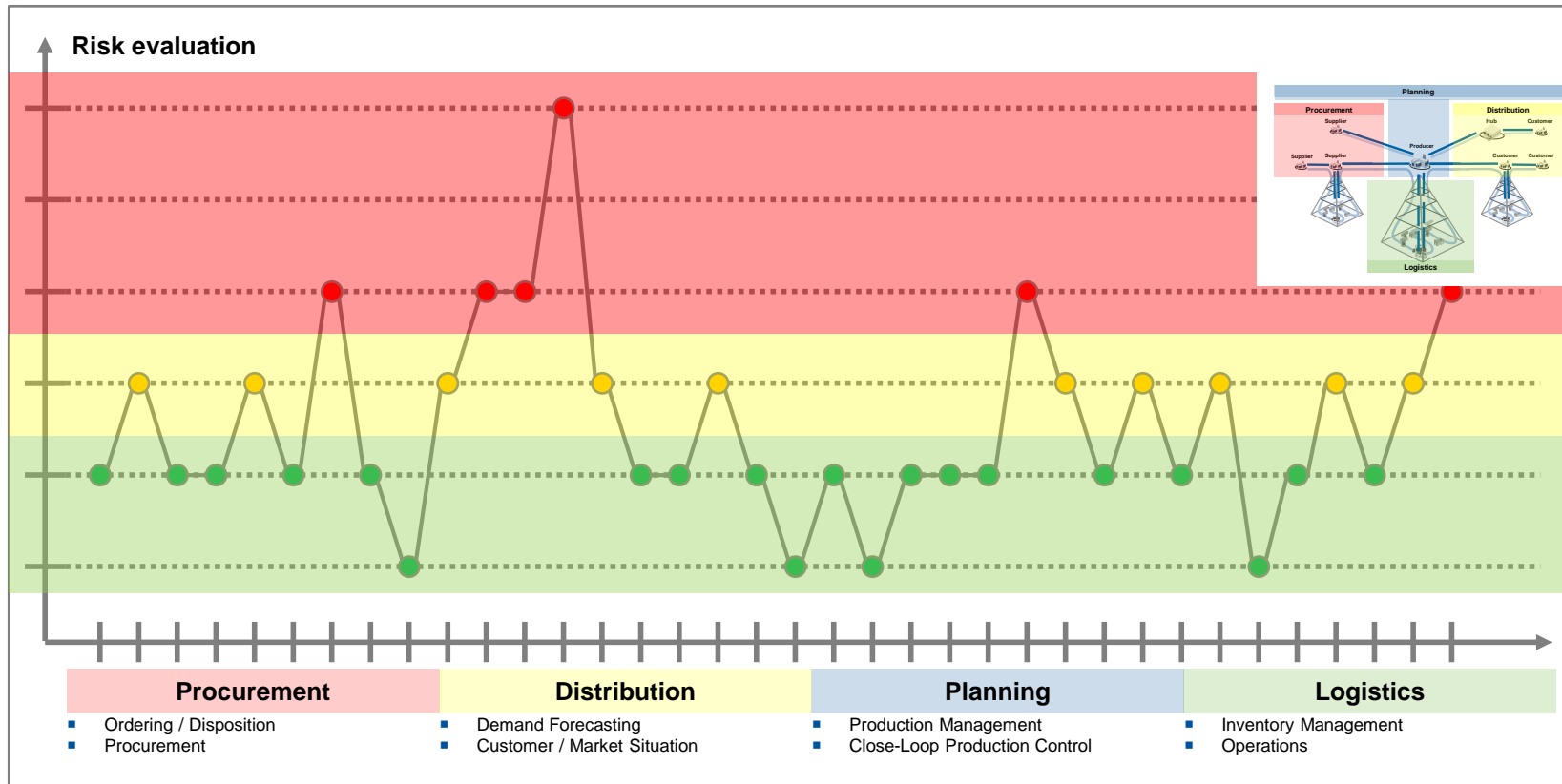


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# Derivation of the risk factors through the systematic evaluation of the SC risk assessment for individual decisions



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Derivation of risk factors from the supply chain risk questionnaire

Potential risk factors that are not the top priority but should be monitored

No potential risk factors

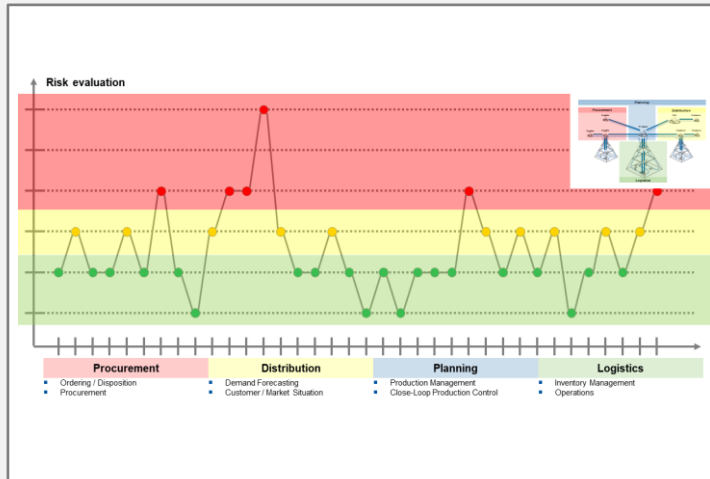
# Company ABC GmbH needed to challenge demand forecasting



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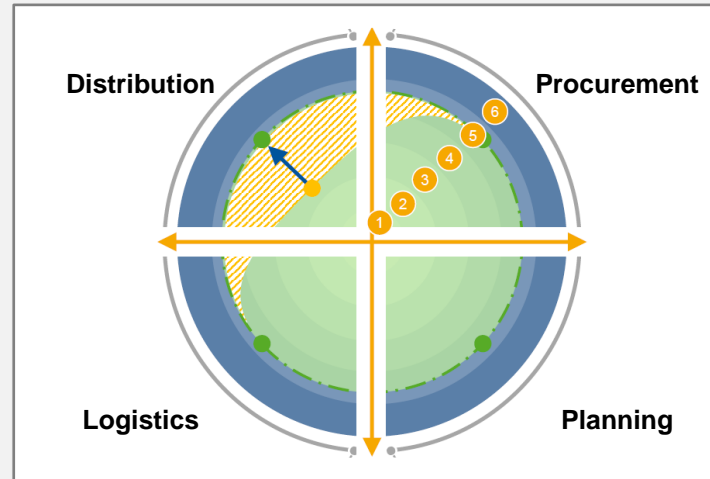
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- Decentralised IT systems and lack of AI-specific expertise, particularly in the area of "distribution" (level 1)
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### Short-term solution:

As there is no experience in the basic technologies for improved forecasting methods, but a high flexibility in the production the uncertainty of the forecast should be handled by reducing the forecast horizon and reacting more flexible in the production.

### Long-term solution:

For the next crisis the area of distribution must be addressed as there is a lack of technologies to be prepared for the future.

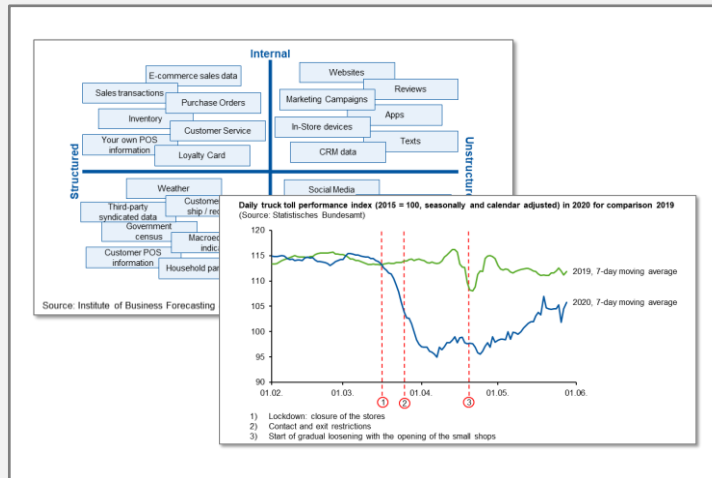
# There are various approaches for demand forecasting, but they have to match with the I4.0 capability



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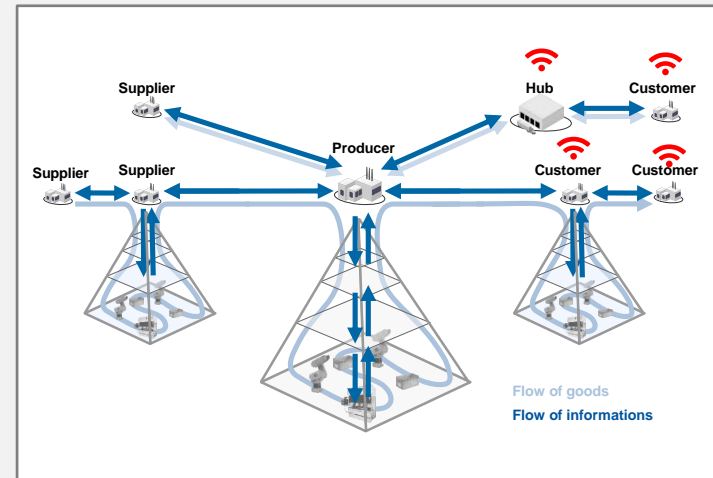
## Demand Forecasting Methods



Classical demand forecasting methods  
(only useful with further data)

Complex AI algorithms for disruptive times

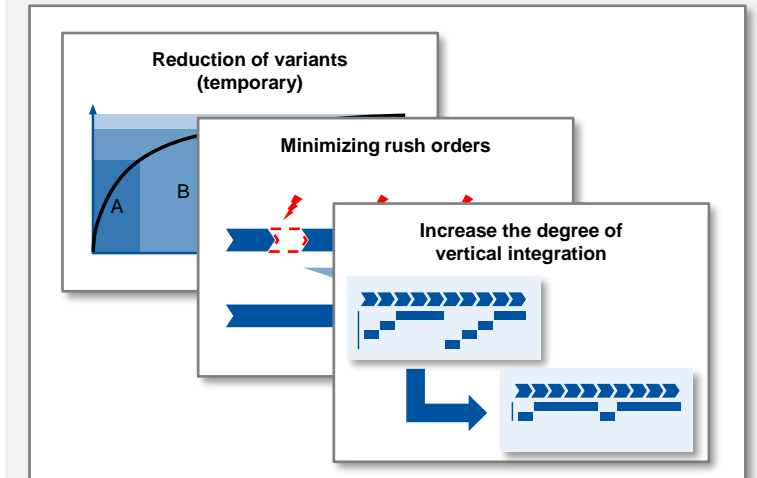
## Supply Chain Cooperation



Increased communication with  
customers (understanding & feedback)

Improved Data exchange  
(e.g. point of sale data)

## Adoption of Production Planning



Temporary reduction of variants

Prioritization rush orders

Increase the degree of vertical integration

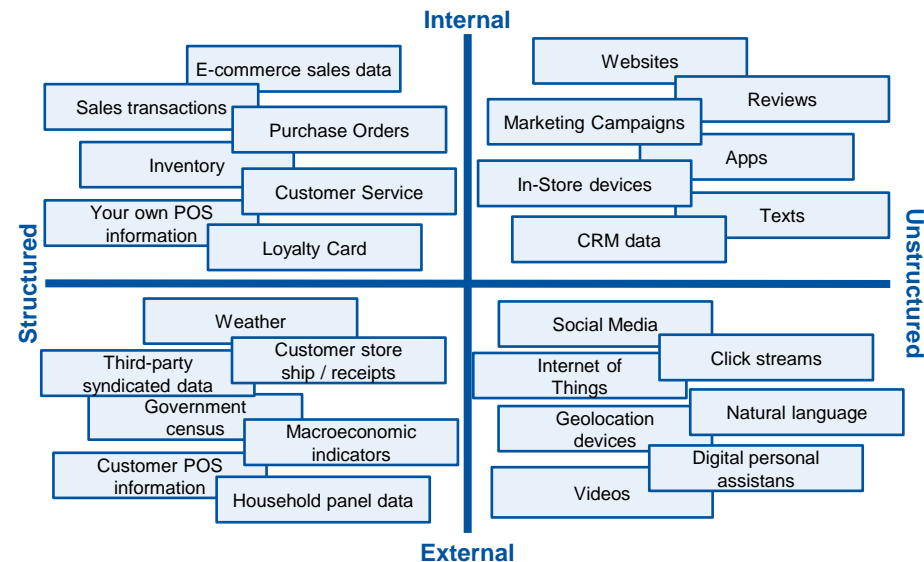
► Each measure has a minimum and required level regarding the I4.0 capability.

# Demand can be forecasted even in disruptive times using complex AI algorithms

For demand forecasting in disruptive times it is necessary to enrich the own data with **external data sources**:

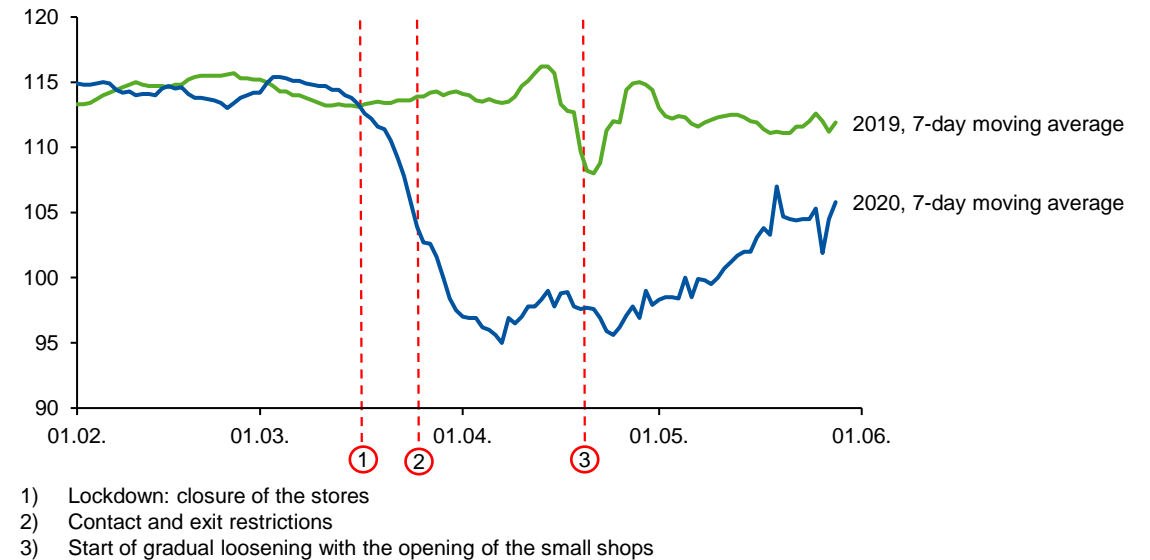
- **Structured data** (economic indices, mobility analyses, etc.),
- **Unstructured data** (press releases, search queries, etc.)

Such approaches are particularly successful with **B2C companies**.



Source: Institute of Business Forecasting & Planning

Daily truck toll performance index (2015 = 100, seasonally and calendar adjusted) in 2020 for comparison 2019  
(Source: Statistisches Bundesamt)



**Minimum I4.0 Capability:** Data Processing Experience (at least level 4)

Such solutions were not used for the company, as **the data processing capabilities**, especially AI approaches, **are not sufficient**.



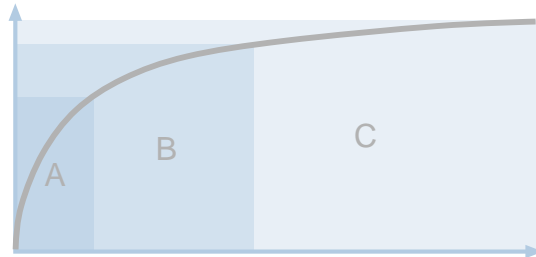
# Measures for production planning to improve the response to changing demand



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## Reduction of variants (temporary)



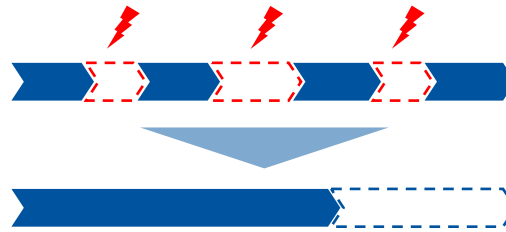
Focusing on main variants can lead to enhanced capacity utilization

**Minimum I4.0 Capability:**

-

**Recommended I4.0 Capability:**  
System-based simulation software

## Prioritization rush orders

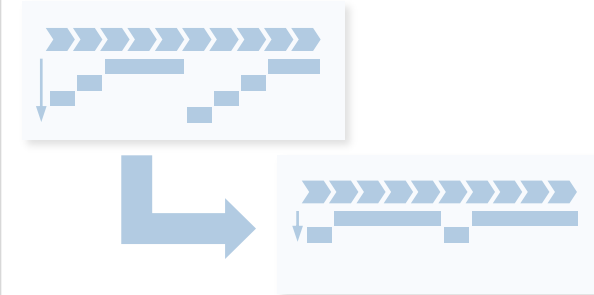


Specific prioritization of rush orders

**Minimum I4.0 Capability:**  
Production planning software

**Recommended I4.0 Capability:**  
System-based simulation software

## Increase the degree of vertical integration



Reduces dependency on suppliers and the negative effects

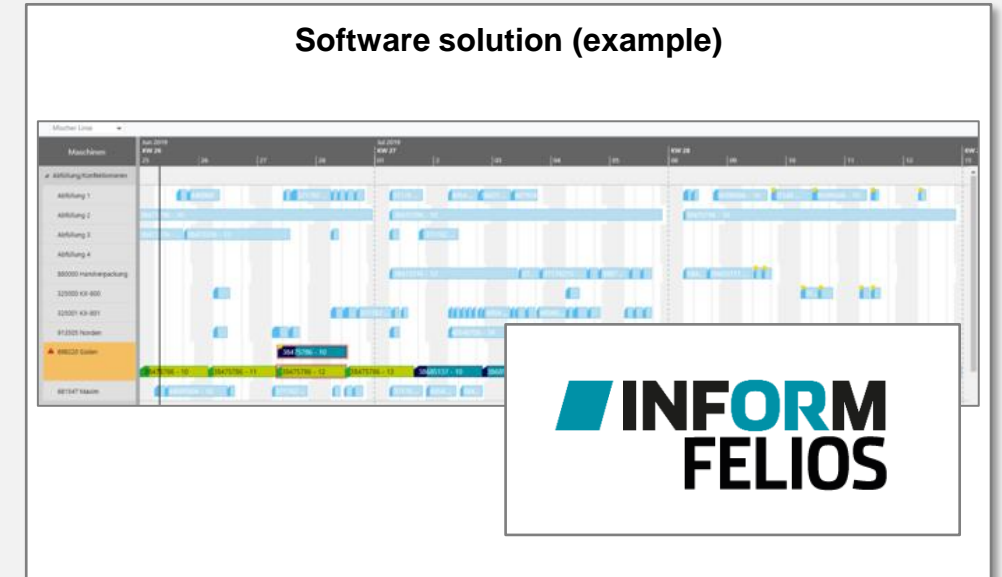
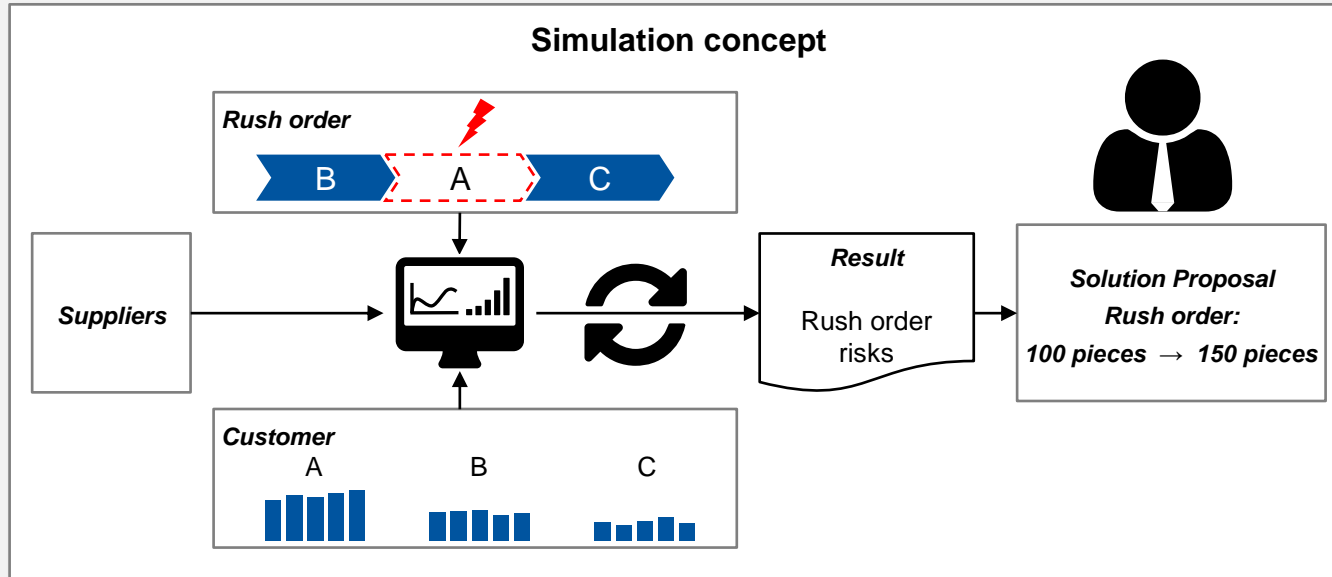
**Minimum I4.0 Capability:**  
Manufacturing execution system

**Recommended I4.0 Capability:**  
Manufacturing execution system

# The usage of system-based simulation software can support the reduction of variants and the prioritization of rush orders



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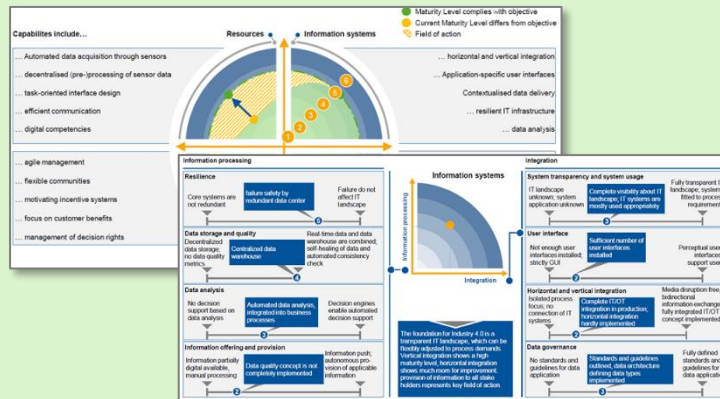
**Time** perspective, **suppliers** and **order values by customers** need to be taken into account.

The simulation enables the user to **asses the rush orders risks** and **to propose solutions to compensate** the risk, e.g. by increasing the order volume.



Advanced Planning and Scheduling (APS) System to assess the **consequences of rush orders**.

## Status quo analysis

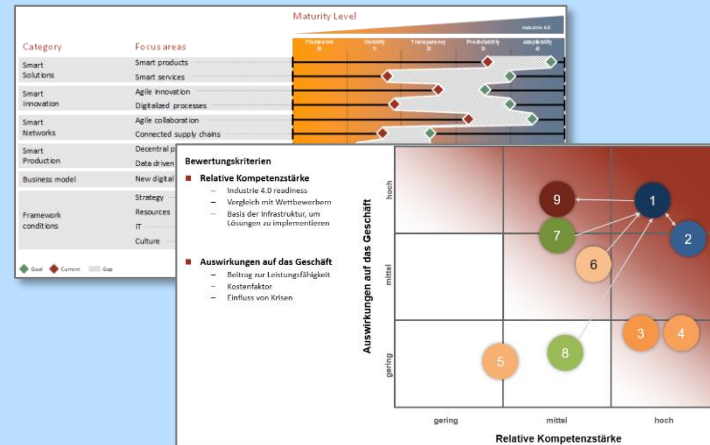


Find out your current status

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Compare it to others

## Prioritization

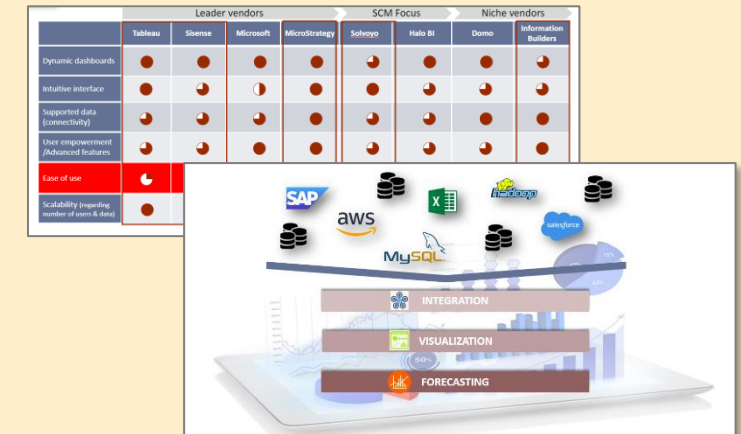


Define short-term goals

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Define your long-term strategy

## Roadmap & pilot projects



Get inspiration from best practices

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See what state of the art solution provider are offering

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